

Date

DTE Energy Customer
Address
City, State, ZIP

Regarding:

Dear DTE Energy Customer:

In the next few weeks, DTE Energy will begin installing advanced metering in your area. This will include upgrading the electric meter at your home or business and installing a natural gas advanced metering module at no cost to you. In most cases, installation of the new electric meter is simple, requiring a brief, five-minute interruption to your electric service, but no interruption to your natural gas service.

You do not need to be present for the meter upgrade, unless the meter is inside your home or business, or inaccessible. A clear path must be provided for us to gain access to our outside and inside metering equipment, which will require all obstructions or obstacles to be removed prior to the meter upgrade.

During the initial installation period, a meter reader will continue to read the meter until your neighborhood is fully upgraded. If you operate **life-support or other sensitive equipment** that DTE Energy may not be aware of, please contact us at **800-477-4747**.

While you may not see a change in service initially, the benefits, as we continue to install the complete advanced metering system, include:

- Access to your energy usage information
- Automatic power outage detection
- Fewer estimated bills
- No need for us to enter your yard or business for meter reading
- Better integration of renewable energy sources

Be assured that the usage data obtained from the meter is fully encrypted and is only used for billing purposes. No personal data is collected or stored by the meter.

The Michigan Public Service Commission has approved a tariff allowing a non-transmitting meter provision commonly referred to as an Opt-Out Program for residential customers. Customers enrolled in the Opt-Out Program will have a non-transmitting, (radio off) digital meter installed and the following fees applied to their account:

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

To enroll in the Opt-Out Program, please call **800.477.4747** to speak with a customer representative.

Our Advanced Metering program is creating the path to your home's energy future. For more information, please visit us online at dteenergy.com/advancedmeter. We look forward to providing you with this new technology and enhanced level of service.

Sincerely,

The Advanced Metering Team